

## Partnerships and Service Integration



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<i>Supporting Documents</i>			
<i>Associated Legislation</i>			

### Policy Statement

Stepping Stone recognises that effective partnerships and service integration are key mechanisms to achieving a more coordinated, effective service approach to recovery and to addressing service gaps and pooling resources to meet the needs of those accessing our services.

Stepping Stone ensures processes are in place to facilitate the liaison between itself and other service providers in order to achieve a coordinated and flexible approach to service delivery for members and participants. . These cover service areas such as mental health, community health, welfare and social support, culturally diverse communities, training, housing and homelessness, local government, arts and culture and recreation and healthy living.

### Procedures

Stepping Stone provides information and informs Staff, Members and Nominated Support Person's about the range of mental health and other community services that are available. An up-to-date resource folder is accessible to people involved with Stepping Stone - in hard and soft copy - to inform people about the range of mental health and related services and community activities.

Stepping Stone works in collaboration with other service providers, including welfare services, primary care practitioners, disability support services, NDIA, emergency departments, aged care providers and mainstream services in ways that enable consumers requiring support to achieve their recovery goals.

Stepping Stone ensures that Staff:

- have knowledge of the roles and services of a wide range of community services that people could utilise to achieve recovery goals
- document links with mainstream: - community associations (eg sporting, recreational and social clubs, community arts centres) - facilities (eg gyms, swimming pools, recreation centres) and - educational and vocational services (eg schools, TAFEs, universities, employers and employment support providers)

Stepping Stone facilitate linkages with a wide range of associations that may assist in the wellbeing of its members, including but not limited to:

- NDIS Service Providers
- Community and specialist mental health services.
- Private psychiatrists, psychologists and other appropriately qualified social workers, occupational therapists and mental health workers;
- Primary (e.g. GPs), secondary (e.g. OTs, optometrists, diabetes educators, dental) and tertiary (e.g. hospitals, specialists) health care services;
- Alcohol and other drug treatment services;
- National Disability Insurance Agency (supporting members with Access for Service for NDIS)

- Income support services (e.g. Centrelink as administered by the Department of Human Services);
- Supported accommodation services and other accommodation providers;
- State/Territory public housing;
- Other state and territory funded NGO services specific to mental illness;
- Carer and family support services;
- Parenting support services;
- Vocational rehabilitation services;
- Education and employment services; and
- Child protection, domestic violence and justice services

